

**CMR TECHNICAL CAMPUS
UGC AUTONOMOUS**

**B. Tech. VIII Semester Regular End Examinations, April-2024
Organizational Behaviour
Common to CSM& CSD**

Time: 3 Hours

Max. Marks: 70

Note

- i. This Question paper contains Part- A and Part- B.
- ii. All the Questions in Part A are to be answered compulsorily.
- iii. All Questions from Part B are to be answered with internal choice among them.

PART-A

10 X 02 = 20 Marks

		Marks	CO	BL
1.	a Define Organisation Behaviour.	2	CO1	2
	b Explain about Cognitive Process.	2	CO1	2
	c Write about Self Efficacy.	2	CO2	2
	d Define Personality.	2	CO2	2
	e Explain about Communication	2	CO3	2
	f Discuss about dynamics of OB.	2	CO3	2
	g Explain the meaning of Empowerment	2	CO4	2
	h Define the nature of power.	2	CO4	2
	i Define Job Design	2	CO5	2
	j Write about Work Life Balance	2	CO5	2

PART- B

5 X 10 = 50 Marks

		Marks	CO	BL
2.	a Explain the Nature and Significance of Perception.	5	CO1	2
	b Analyse the Impact of Globalisation in the field of OB.	5	CO1	4
	OR			
3	a Explain the Nature and Process of perception and mention the factors that impact perception.	5	CO1	2
	b Analyse the role of Impression management in creating an image of the workplace.	5	CO1	4
4	a Write a note on Freud psychoanalytic theory of personality.	5	CO2	2
	b Analyse significance of Job satisfaction and also explain the problems that prevent job satisfaction from work place.	5	CO2	4
	OR			
5	a Write the detailed note on emotional labour and intelligence.	5	CO2	2
	b Analyse Johari window Model.	5	CO2	4

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| 6 | a | Discuss in detail the types of communication. | 5 | CO3 | 2 |
| | b | Analyse the concept of stress at work. As a manager, what steps you will take to prevent and manage stress in the organization. | 5 | CO3 | 4 |
| OR | | | | | |
| 7 | a | Explain the strategies to be followed to cope up with stress and conflict. | 5 | CO3 | 2 |
| | b | Analyse the merits and drawbacks of Participative decision-making approach in organisations | 5 | CO3 | 4 |
| 8 | a | Explain the stages in team building process in detail. | 5 | CO4 | 2 |
| | b | Analyse in detail on how groups are formed in organizations in different stages and the emergence of informal leaders and working norms. | 5 | CO4 | 4 |
| OR | | | | | |
| 9 | a | Write about the sources of power and also focus how power and politics contribute towards managing people effectively. | 5 | CO4 | 2 |
| | b | Analyse benefits of empowerment for both employees and organizations. | 5 | CO4 | 4 |
| 10 | a | Explain the factors affecting leadership styles. | 5 | CO5 | 2 |
| | b | Analyse the role of work life balance in achieving the goals of an organisation. | 5 | CO5 | 4 |
| OR | | | | | |
| 11 | a | Analyse the role of learning principles in detail with a special focus on reinforcement and punishment. | 5 | CO5 | 4 |
| | b | Explain the process involved in designing a job to achieve high performance. | 5 | CO5 | 2 |
