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(57) Abstract :

Exemplary embodiments of the present disclosure directed towards a question-answer interaction method and a device based on machine learning, the method comprises the following steps: obtaining the user's question text, and extract the question elements of the question text, retrieving a question answer corresponding to the question text from a preset knowledge graph according to the question element If the number of question answers retrieved is greater than 1, then input the question text and the question answer into the preset corpus classification model to obtain the accuracy probability of each question answer, and determining a pushed answer corresponding to the question text according to the accuracy probability of each question answer, and sending the pushed answer to the user. FIG.1

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